

2021 ANNUAL REPORT LIVING THE MISSION REPORT



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A message from Kevin Anderson & Joe Harmon

When we reflect back on the events of 2021, it would be easy for one to get discouraged and wonder when is this all going to end.

At Wesley, we have taken a different view of last year: a view of hope, encouragement, optimism and joyfulness. A vaccine for COVID-19 was given to over 98% of our residents by the end of April, and the majority of staff had received the vaccination by the end of August.

In June, we opened The Lodge at Wesley at Tehaleh. In October, we reached 100% occupancy in the new Gardens building at Wesley Des Moines and began site preparation for the last phase of construction which will include more independent living, Catered Living and memory care accommodations, plus a new rehabilitation and care center with 70 private suites and 1 semi-private suite. The pièce de résistance? A skywalk connecting The Terrace to The Gardens building.

We worked hard at expanding our Lean initiative, finding ways to standardize work flows while improving quality and reducing costs. Lean helped us make significant improvements to our Health & Home Care division, which not only improved our quality outcomes but made the program financially strong. As we continue to expand Lean, we anticipate we will see many more improvements like this throughout our organization.

Wesley Community Foundation, through the generous support of donors, raised over \$2.6 million. These funds went to construction, programs and services that benefited our residents and the community at large. Wesley U is one such program, but there are many more. All of these benefits are because of you, and we are very grateful!

It is easy for any of us to be disheartened during these turbulent, challenging and uncertain times. However, by serving others, we begin to see a brighter future, a more rewarding life and a life full of gladness. We welcome you to join us in our mission and ministry and to live joyfully!

Kevin Anderson President / CEO

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'Joe Harmon Board of Trustees Chair





A bright future for Wesley

The year held so much that was new for Wesley: a new community, new residents and a new path for the organization.

Wesley at Tehaleh, our second community in Pierce County, opened its doors to new residents in The Lodge. The dedication and grand opening celebrations included many business partners, friends of Wesley, residents and staff from all Wesley communities, family members, music and delightful cuisine from our culinary chefs from Morrison Living. Even with finicky Pacific Northwest weather, over 300 people came to view this beautiful and much-needed community nestled in nature.

"We've been able to participate in so many more things than when we lived in our house," said Jean Horne, Resident Council President at Wesley at Tehaleh. "There are activities, health checks, exercise classes and shopping trips. We just really appreciate living here." There were many new faces at Wesley Des Moines, too. The Gardens reached 100% occupancy, an impressive feat considering the world was still in the midst of a pandemic. Residents love the apartments, the spaciousness of the amenity areas, the sense of community and the new friendships they've formed.

"There's new energy and enthusiasm on campus, more ideas about possible new programs," said Rob Lanouette, Wesley Des Moines Community Relations Director. "Like the meeting of the Carols where everyone is named Carol. How fun!"

Both Wesley Bradley Park and Wesley Lea Hill had strong occupancies, and Wesley at Tehaleh continued to tour and move in new residents.

"What we love the most are the security and fellowship here." JIM PLETT, DES MOINES RESIDENT





"I'm so thankful to be around the wonderful people who surround us." JEAN HORNE, WESLEY AT TEHALEH RESIDENT

Living joyfully each day

Wesley launched a new website in the fall adding an interactive site map and more video. The updated design makes the site more user friendly and accessible whether viewed from a mobile phone, tablet, laptop or desktop.

"It's in line with what people expect of websites now," said Brent Rawls, Wesley's Digital Marketing Specialist. "It's an improved user experience and easier to update as Wesley continues to grow."

Building a strong infrastructure to support the growth of Wesley led to another new area: our Lean Business Model initiative.

"Wesley wanted a framework that was sustainable and could support the continued expansion of Wesley's communities and services," said AeJeanna VanSapp, Lean Systems Manager. "It's really a great way to eliminate waste and inefficiencies, strengthen teams and stay committed to Wesley's mission."

"Our employees bring Wesley's mission to life. The role they play is vital to the success of that mission." NEAL MARTINO, VP HUMAN RESOURCES Wesley communities were abuzz with the joy of life: through vaccines and boosters, community and fun.

Every Wesley community provided both doses of the COVID-19 vaccine and the booster to residents and staff. Combined, the four communities, Health & Home Care and the corporate office had 99% of residents and 98% of staff vaccinated.

The year continued with car shows, llama visits, employee appreciation parties, chair volleyball, croquet, Veteran's Day activities, holiday and park excursions, a blessing of the animals ceremony, the ever popular ice cream parades, gingerbread house decorating, concerts and a 70th anniversary event for Will and Betty Gering of Wesley Lea Hill.

Heading into Thanksgiving, President / CEO Kevin Anderson shared with employees a special Week of Announcements. Each day brought a change that would positively impact employees and strengthen Wesley's commitment to the staff.

The special week included raising Wesley's starting minimum wage to \$15 per hour, impacting more than 100 employees; an investment of an additional \$275,000 in wage increases for nursing roles to address pay equity and market pressures; a Gratitude Bonus for all staff; the standardization of Holiday Pay for all; and the creation of a Personal Holiday of Choice that enables staff to enjoy a paid day off to celebrate a day of significance.





Measuring success

A Foundation for all

Many factors contributed to a successful year for Wesley Health & Home Care.

"We focused on formalizing and expanding our Palliative Care program, including adding a physician who makes in-home visits," said Executive Director Melinda Moore. "We opened Catered Living for Wesley at Tehaleh and expanded the program at Wesley Bradley Park. We continued our hospice services in Pierce County under the governor's state of emergency waiver, allowing us to serve clients from hospitals and other agencies. Overall, we regained our pre-COVID client numbers.

"We used Lean principles to streamline the business so we could work more efficiently with limited staffing and resources," Melinda continued. "This included creating an interdisciplinary group that we cross-trained to serve both palliative and hospice clients, which gave us the flexibility to respond to hospital referrals faster. With Medicare, we applied to enroll our palliative program so we could bill for those services, and we were able to respond to overall Medicare billing changes. This added to our revenue."

The division continuously evaluated what worked for the clients and the team to support the health, dignity and independence of clients. "Striking" is often used to describe Wesley Bradley Park, and now there's another sight to behold. Thanks to the generous support of residents Harriet Farman and her family, Carrie and Lee Boulet, the sanctuary was named Koinonia Chapel. "Koinonia" is defined as spiritual communion, fellowship and sharing in a common commitment by a body of believers. To heighten the spirituality of the room, Wesley Community Foundation added the stained glass windows designed and produced by Unique Art Glass of Seattle. The movement in the design lets light and nature into the room and builds upon the sanctity of this beautiful, welcoming space shared by the community at Bradley Park.

The earth moved at Wesley Des Moines thanks to the Foundation! To keep Des Moines Phase III redevelopment moving along, the Foundation was asked to support the earth moving for the new residential wings and swimming pool. Two million dollars' worth of earth was moved and leveled to get the ground ready for new construction. It was exciting to see the future pool area full of rain water this winter along with inflatable ducks, a whale and a turtle. Each week brought some new sight! We can't wait for construction to begin!

Wesley & Subsidiaries

Including Wesley Des Moines, Wesley Lea Hill, Wesley Bradley Park, Wesley at Tehaleh, Wesley Community Foundation and Wesley Health & Home Care

Funds your Gifts Supported



Greatest Need10.94%Circle of Concern2.63%Capital Investment60.69%Endowment10.77%Other14.97%



Statement of Operations

Income Statement for the year ended December 31, 2021

Unrestricted	(in thousands)
Operating Revenue	\$72,855
Operating Expenses	\$81,701
Operating Income	(\$8,846)
All Other Unrestricted Activity	\$7,932
Change in Unrestricted Net Assets	(\$914)
Change in Donor Restricted Net Asset	s (\$667)
Change in Net Assets	(\$1,581)

Statement of Financial Position

Balance Sheet as of December 31, 2021

Assets	(in thousands)
Cash and Unrestricted Investments	\$39,663
Restricted Investments	\$33,978
Property and Equipment	\$315,697
Other Assets	\$25,501

Total Assets

\$414,839

Liabilities & Net Assets	(in thousands)
Accounts Payable and Accrued Expens	es \$15,017
Resident Entrance Fees	\$87,852
Annuities Payable	\$706
Loans and Mortgages	\$275,864
Total Liabilities	\$379,439
Net Assets	\$35,400
	<i></i>

Total Liabilities & Net Assets

\$414,839

The portions of operating expenses spent on administrative and fundraising for Wesley Homes and its subsidiaries were 4.56% and 0.86% respectively.

Wesley Homes financial highlights are presented for convenience and information purposes. A copy of the audited financial statements will be provided upon request.

The highlights presented here include the partnership between Wesley Homes and Presbyterian Homes & Services for Wesley at Tehaleh.

Lifetime Giving Societies

The Lifetime Giving Societies recognize the cumulative contributions of donors.

Century Circle Lifetime Giving of \$100,000 and above

Absher Construction Company Kevin and Barb Anderson Bernard and Rita Bailie Stephen and Jeanine Barndt Millard and Martha Battles Fred & Arlene Brandes Margaret Christopher Jan and Tom Crews Joseph and Helen DeVaux Fredrick Kulczycki Janet Eby Norris Harriet J. Farman Dr. William A. Freitag Corinne Garland Theodore Gary Mary Gruber James and Betty Hall Gloria Helms **Evelyn Joneson** Rav and Charlotte Kanemori Noriko Lao **Tillie Loucks** Terry McCarthy Esther Miller Carol Mohler Julia C. Moser Dr. Donald and Beret Mott Judy Pigott **Charles Reagen** Karen Satterberg Richard and Mary Schoenman Corinne Spicer Arville and Ardis Svenning Lois E. Svinth **Robert Trimble** Charline Tuell The Taxpayers of Washington State Wesley Des Moines **Resident Council** Wesley Lea Hill **Resident Council** Grace Wilson Dr. W. Preston Woodall, Jr. Anonymous (2)

Visionary Society Lifetime Giving of \$50,000 and above

John Aakre and Cynthia Michael Dan and Daria Absher Dr. Walter M. Arthur City of Auburn Sue and Virgil Baker Debbie and Jim Revier Carrie and Lee Boulet Larry and Pat Carney **Ronald Champoux** Consonus Healthcare Services Ray and Deanna Dally LeeAnn Farrell Sandra Fokkema Fred and Helena Hanna Ken Hoben Capt. Alfred Holte Dick and Cathy Jobst Kert Kertson and Norma Lee Smith Robert Klopfenstein Mary Kohli Walter Kuehlthau and Pat Carney Mary and Denton Lee Leon and Janet Leonard The Loucks Family Irene McCoy John and Patty McKenna Sam and Mary Ann Nagel, Jr. Marie Neifert Roger and Dorothy Neill John Nitardy Jeanne Pearson Jane Shafer Josephine St. Jean Robert Stevens and **Phyllis Mortensen** Mary Frances Van Scoyoc John K. Wimpress Annie Yoshimoto Anonymous (3)

Pillar Society Lifetime Giving of \$25,000

and above Barghausen Consulting Engineers, Inc. Richard and Ruth Barnhart Carolyn and James Barry Viola Bird BPCI Chuck and Leila Booth Reginald and Dawn Branston Marilyn Brown Wilbert Cadle Dale Chihuly and Leslie Jackson Chihuly Will and Priscilla Clardy Columbia Bank Molly and Donald Cone Virginia Dyment Lars Erickson Melvin and Eleanor Finkbeiner **Ruth Frederick** Ted and Carol Gary Brian and Beth Garrett Glaser Foundation, Inc. Maryln Hahn Madge Hanson Frank Harris Anne Hartley Anna S. Hasagawa Dr. Thurman Hice Margot and Paul Hightower Insite Architects, Inc. Ronald and Wilma Johnson Grace Kanda Esther Knell Marilyn Knutson Korum for Kids Foundation Riley and Jean Kuehn Eloise Lauritsen W. Walter Liang Jeri Lindsey Doris Linkletter Rex and Sandra Lund Vernon and Madelyn Mann

Shannon McCarthy and William Wiley Wallace and Edith Meyers Terese Grady Moon and Steven Moon Jean Morton MultiCare Community Partnership Fund Douglas and Suzy Myers Margaret Race Nancy and Erv Severtson Janet and Philip Schempf Jean Skelly Edmund and Blythe Stanton JoAnne Swanson Lois Toevs Christine S. Tremain Marlys Tron Jack and Marji Tuell **Betty Wahlen** Walsh Construction Co. Janice C. Watson **Diane Whipple** Bob and Joan Whitney Anonymous (5) Cornerstone

Society Lifetime Giving of \$10,000

and above Heinz Abersfeller William Andrews Rosalie Y. Armstrong **Rosemary Austin** Caryl Bloom Ellen and Timothy Boyer Suzanne Burke **Burlington Northern** Foundation Scott and Diane Burns Marshall Campbell Peggy J. Campbell Alex Candalla Liz Carter William and Colleen Castner Lee-Lee Castor Mei Castor Jim and Ginny Christensen

Diane Collier Patricia Cox Arline Dahl Mike and Patty Deal Sylvia DeVaux Tom and Bonnie Doan Freida Drake Johann H. Duenhoelter Lena Dumesic Priscilla Duncan David Dunn Marie Durflinger, DDS Leon and Sandra Eby Lerov Eckardt Dennis and Cathleen Fibe Karen and Jim Erickson Dona J. Eskelin David L. Evans Roberta Fallis Eugene Fordham Brian and Gretchen Frederick Freed Family Foundation Fulcrum Capital, LLC Kathryn Garnett **Richard Garrity** Earl Gish Sally and Richard Hanna William and Beverly Hanna Harold Hansen Kathrine Hansen Bill and Sallee Haskins Virginia Hendricks Walter and Dorothy Higgins Thomas and Beatrice Hikida **Dale Hollister** John and Arlista Holman Scott and Kathryn Hulet Mary Hulse Barbara J. Jacobs Nina Kinnev Theodore and Penelope Lawrence Norman and Lola Lawson Frank and Ann Lindeke

Howell Lowe Lawrence and Carol Malcom Paul and Joanne Marr Shirley M. Martinsen Susan Fritts McConnell John H. McGilliard Wilda McOmber Nora McPherson Ann and Marlen Miller Margaret Miller William Morgan Verla Morrison Ryan Niemi Richard and Marylyn Nolting Marjorie Nothdurft Helen Oak Elouise Oderman Cora Oleson Dennis and Eva Parks George and Diane Pearson Lillian Perks **Enola Peters** Earl Peterson Alice Pohl and **Richard Baker** Gerald and Janice Post Dorothy Prybylski and Ron Gocken Sidney Raines **Everett Rightmire** Edward and Debra Rogel M. June Ross Rotary Club of Auburn James and Carol Russell Daniel Satterberg and Linda Norman John Shaffer and Barbara Dadd Shaffer Anne Shannon Arlene Simpson Susan and Lee Singer George and Lila Sjodin Rick and Judy Slater Brent and Mona Smith Denman and Janet Smith Doris Smith

Continued on page 8

The Lifetime Giving Societies: Cornerstone Society, continued

Paul and Kim Smith J. David Snow and Barbara McLain Soroptomist International of Auburn Betty Sperline Aija Stapars Edgar Starr Foster Stockwell Joyce and Bobby Stratton Harold and Peg Sutlief Denis and Sylvia Taft Maurine Taylor Everett Tigard Edwin and Marian Towle Marilynn J. Van Hise Cyril and Nixie Van Selus Anna Vander Pol Louise Wadsworth Margaret Wainscott Barbara Walker Alfred Waln Washington Federal Foundation Don and Mary Jane Wasson

Wesley Gardens Flea Market Wesley Needle Crafters Charles White Kenneth and Rosemary Willman Robert Witman Murden Woods Kenneth Worthington Jim Yamamoto Linda and Phil Yates Joan and Martin Zatloukal Gregory Zimmer Anonymous (4)

Stanley Logan Club

The Stanley Logan Club recognizes the annual contributions of donors totaling \$1,000 or more in a calendar year. These gifts support initiatives, such as resident and staff programs, resident and staff assistance, capital campaigns and greatest needs.

Kevin and Barb Anderson Anonymous (5) Walter M. Arthur, MD **Rosemary Austin** Bernard and Rita Bailie Carl Ball Eugene and Janice Barker **Richard and Ruth** Barnhart Stephen and Jeanine Barndt Marlita Basada Robert and Patricia Bate Millard and Martha Battles Joe and Kristina Belfiore Debbie and Jim Bevier Leila Booth Lee and Carrie Boulet Barbara Brassfield Marilyn Brown Suzanne Burke Greg and Angela Byrge Alex Candalla Patricia and Larry Carney Liz and Don Carter Ralph and Barbara Centioli **Diane Collier** Columbia Bank Jan and Tom Crews Ross and Lue Ann Deckman Tom and Anne Derbyshire David Durham David Evans Roberta Fallis Harriet J. Farman Brian and Gretchen Frederick Dr. William A. Freitag Brian and Beth Garrett Dr. William Gillanders and Dr. Eregina Bradford Helena Hanna Jennifer Hanson Madge Hanson Anna S. Hasegawa

Dick Jobst Ellen R. Johanson Darcy and Daniel Johnson Dr. Jennifer J. Johnson **Evelyn Joneson** Patricia Jorgensen Grace Kanda Jan Kane Rav and Charlotte Kanemori Karleen Kennedy Kert Kertson and Norma Lee Smith Nina Kinney Marilyn Knutson Edward Koerner Mary Kholi Walt Kuehlthau and Patricia Carney Fredrick Kulczycki Janet Labes Jean Lahmann Joseph and Sonya Landholm John Lang Noriko Lao

Eloise Lauritsen Leon and Janet Leonard W. Walter Liang **Bill Loucks** Suzanne L. Mager Carol Malcom Neal Martino Shannon McCarthy and Wililam Wiley Terry McCarthy Susan Fritts McConnell Irene McCoy John H. McGilliard Lynn and Carla Michaelis Carol Mohler William Morgan Verla Morrison Julia Moser Dr. Donald and Beret Mott Douglas and Suzy Myers **Dianne Nelson** Lisa Osterloh Dennis and Eva Parks

Ron and Barb Peltola Ray and Joan Petit Fred and Rita Poe Gerald and Janice Post Alice Pohl and **Richard Baker** John Purvis and Nancy Wright Nancy Robertson George and Ruby Roe Edward and Debra Rogel James and Carol Russell Karen Satterberg Nancy and Erv Severtson Janet and Philip Schempf John J. Shaffer and Barbara Dadd Shaffer Arlene Simpson George and Lila Sjodin J. David Snow and Barbara McLain

Sherman and Barbara Snow **Corinne Spicer** John and Elaine Stamm Edmund and Blythe Stanton Bobby and Joyce Stratton Theresa Sullivan Carolyn Sundvall Peg Sutlief Lois E. Svinth JoAnne Swanson Shirley Tollefson Christine S. Tremain Marlys Tron Louise Wadsworth Lucille A. Wheeler Kenneth and **Rosemary Willman** Chuck Wilson John K. Wimpress Colleen Wojciechowski Jim Yamamoto

Legacy Society

Legacy Society members have made a deferred gift commitment to support Wesley's communities or programs.

Kevin and Barb Anderson Anne Avery and James Elliott Bernard and Rita Bailie Stephen and Jeanine Barndt Millard and Martha Battles Paul and Betty Beeman Veronica Bialik Ralph and Louise Black Reginald and Dawn Branston Jo Ann Brown Peggy J. Campbell Pat Carney Lee-Lee Castor Ralph and Barbara Centioli Will and Priscilla Clardy Molly and Donald Cone Jan and Tom Crews Joseph and Helen DeVaux Janet Eby Norris Harriet J. Farman Melvin and Eleanor Finkbeiner Dr. William A. Freitag Billy Fugate Jeanne Galletly Brian and Beth Garrett Will and Betty Gering Mary Gruber Betty Hall William and Beverly Hanna Kathrine Hansen Anna S. Hasegawa Ken Hoben

Dick and Cathy Jobst Ruth M. Kenyon Marilyn Knutson Mary Kohli Eloise Lauritsen Norman and Lola Lawson Mary Lee W. Walter Liang Frank and Ann LindekeMichael and Willa Link Suzanne L. Mager Paul and Joanne Marr Jane Maurich Pamela McCarthy Susan Fritts McConnell Carol Mohler Dr. Donald and Beret Mott Sam and Mary Ann Nagel, Jr. *Continued on page 9*

The Legacy Society, continued

- Jeanne Pearson Dan and Jane E. Pryor Margaret Race James and Carol Russell
- Dorothy Scheppke Paul and Onalee Schneider Paul and Kim Smith Mildred Smith

Barry Smith Janet L. Smith J. David Snow and Barbara McLain Corinne Spicer Edmund and Blythe Stanton Foster Stockwell Harold and Peg Sutlief Lois E. Svinth Diane Whipple John K. Wimpress Margaret Wynstra Joan and Martin Zatloukal Anonymous (5)

Estate Gifts

We gratefully recognize these estate gifts of \$10,000 and above.

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The Benevity Community Impact Fund The Boeing Company Gift Matching Program Microsoft Matching Gift Program Russell Investments

All gifts are greatly appreciated, and every effort has been made to ensure the accuracy of this listing. We apologize for any errors and ask that you report omissions or corrections to the Foundation office at (206) 870-1334.

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Wesley employees who gave to our Culture of Philanthropy in 2021.

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2021 LIVING THE MISSION REPORT



Social accountability – serving the greater community

Year two of the pandemic brought a unified Wesley U program to residents. This meant there was one catalog of great speakers and topics for all Wesley campuses and the surrounding communities.

"Consolidating the Wesley U program is a major benefit to all the participants," said Tracy Oshiro, Wesley U manager. "We're able to get more speakers as well as better quality topics. We also have the brain trust of a combined Wesley U committee of residents and staff. They provide a nice blend of input from all of the communities. The program is stronger than ever, and the support of Wesley Community Foundation is an essential component of our success."

Feedback from residents is that the variety, range and quality of classes is better. With over 300 resident and non-resident participants per quarter, plans are to continue the hybrid model of in-person and Zoom classes. The first day of school for students of the Montessori-inspired Bezos Academy began with a parade. Residents and staff cheered on the children, who carried balloons and noise makers. The Wesley Des Moines location is the first tuition-free Bezos Academy preschool in the U.S. Wesley provides the 2,700 sq. ft. space and volunteers for this exciting partnership. Wesley Community Foundation provides enhancements to this special place like outdoor planter boxes and plants.

The spirit of giving was apparent through the food drive at Wesley Lea Hill, the Autumn Fest fundraiser at Wesley Des Moines and the Walk to End Alzheimer's. These are favorite philanthropic activities for residents and staff. Over 30 of our Wesley Walkers participated in the Walk to End Alzheimer's, raising around \$4,000. Special thanks go to Theresa Hile and Wesley Des Moines residents Carol Mohler, Diane Collier, Judy Moyer and Mary Lee who organized the walk.



Support when it's needed

By providing residences, nutritious meals and community, Wesley caringly effects the health and welfare of older adults. We stayed true to our purpose and helped residents and staff when needed, including 11 emergency grants and 2 education grants for employees. The efforts of the Living the Mission team and residents continued to positively impact the greater community on and off Wesley's campuses.

For 19 residents at Wesley Des Moines, the income-based Bishop McConnell Scholarship Program provided \$222,553 in subsidies, allowing these residents to live at Wesley and receive support and care.

Wesley Community Foundation raised funds for the Des Moines, Lea Hill and Bradley Park Circle of Concern Endowments that helped support qualifying residents who exhausted their financial resources through no fault of their own. The Circle of Concern fund provided \$162,461 in subsidies to seven qualifying Wesley residents.

When Medicaid reimbursements fell short for longterm care residents of Wesley Des Moines Health Center, Wesley Lea Hill Rehabilitation & Care Center and Wesley Health & Home Care, Wesley absorbed this shortfall of over \$1.5 million.

Value of Community Benefit and Subsidies

Total	\$2,017,487
Medicaid shortfall	\$1,560,849
Reduced Rent, Subsidized Care and Assistance	\$439,826
Education	\$16,812





Wesley Executive Leadership

Kevin Anderson President/CEO

Greg Byrge Executive Director, Lea Hill

Alex Candalla Executive Director, Des Moines

TC Fraser Campus Administrator, Bradley Park

Marysusan lotte Campus Administrator, Tehaleh

Kevin Lang VP Information Technology

Neal Martino VP Human Resources

Susan McConnell Executive Director, Foundation

Melinda Moore Executive Director, Health & Home Care

Christine Tremain VP Marketing & Development

Jim Yamamoto VP Finance

WesleyChoice.org



18000 72nd Avenue South, Suite 217 Kent, WA 98032

(206) 870-1260

Wesley is a faith-based, nonprofit organization offering a full spectrum of lifestyle options for aging well, including residential communities and in-home health services in King and Pierce counties.

