



WESLEY

Community · Choice · Continuing Care

2023 ANNUAL REPORT LIVING THE MISSION REPORT



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A message from Kevin Anderson & Lynn Michaelis

As you will read in the following pages, 2023 was an active year across Wesley. We are excited to share our accomplishments with you in this Annual Report.

Construction on Phase III of the Wesley Des Moines redevelopment continued. Walsh Construction Company managed many challenges throughout this project, and completion is expected in March 2024. Once that milestone is met, we will begin work on The Terrace side of the campus. This will complete the renovations necessary for many more years of service to the community.

In September, Wesley received our long-awaited Certificate of Need to provide hospice care in Pierce County. This was a major accomplishment and a cornerstone of the expansion of our continuum of care with Wesley Hospice services in and around our Bradley Park and Tehaleh communities.

At the annual Board Retreat in September, the Board of Trustees reaffirmed the focus on planning, expanding, and acquiring the expertise to accomplish the goals of the organization. Diversity of our boards and senior staff is critical to our future as is succession planning for board members and Wesley leadership. We have initiated important team member recruitment, recognition, and retention programs to strengthen our position in the ongoing tight labor market.

Our team members completed several significant Lean projects designed to increase efficiencies and decrease costs. Lean implementation is essential to improving our use of technology, digital marketing, standardization of work, and refining processes while improving the quality of care and services we deliver. Increased occupancies and philanthropic support continue to play major roles in our success.

Most of all, we are grateful to you - our residents, families, staff, community leaders, business partners, and volunteers - for your continued support of this ministry and mission. We could not have accomplished all that we did this past year without you!



Kevin Anderson
President / CEO

Lynn Michaelis
Board of Trustees Chair



Wesley Des Moines Phase III



Wesley Bradley Park
Brownstone Clubroom rendering

Advancing the mission

Oh, what a year! Across the organization, Wesley experienced significant moves forward in our mission to serve older adults.

A contender for the most significant event for Wesley was the installation of the Skywalk at Wesley Des Moines. For months, Walsh Construction teased this major event as they brought The Terrace and The Gardens closer across South 216th Street. The extensions from each building could have been likened to hands reaching out in friendship.

Those hands met on June 27, 2023, and became fast friends as the last section of the Skywalk was set in place. Thanks to the collaborative efforts of InSite Architects, Walsh Construction, the City of Des Moines, and generous donors to Wesley Community Foundation, everyone could see the bones of the Skywalk that would officially connect the campus in 2024. To cap the year, residents began moving into the last 11 brand new Cottages in December.

Things were moving along in Puyallup, too. Phase II plans for Wesley Bradley Park were submitted

to the City of Puyallup and the Department of Health. The Certificate of Need for the Barndt Family Rehabilitation & Care Center was approved. Apartment plans and amenities were finalized for the East Brownstone, including the addition of a third floor of apartments. Construction is expected to begin fall of 2024.

After 16 years, Wesley Lea Hill began a refresh of the community. Exteriors of some Village Homes were repainted, and carpeting in some of the common areas of Eby Lodge were replaced. New furniture was purchased and will be installed in 2024.

One of the best outcomes of 2023 was the strong occupancies at each Wesley community. The Auburn, Puyallup, and Des Moines communities each had occupancies of 92% or higher. Tehaleh steadily increased occupancy through the year and is expected to reach stabilized occupancy in 2024.

The Wesley Spring Glen office opened in Renton. Social events were held to help future residents begin to get to know each other and Wesley's many services.



"I was stunned with the fabulous service, efficiency, warmth and support...A hallmark of this care was the wonderful, responsive and welcoming communication from your staff." L. TIEMAN

At the annual retreat in September, the Board of Trustees determined that Wesley is positioned well for the future. Wesley is continuing to meet the growing need for the types of services we provide. The areas that the Board identified for continued focus include improving the organization's financial position, developing systematic processes, and preparing for future challenges.

Each community must be financially sound independently. Systems should be developed through Lean to increase efficiency in operations. Succession planning and preservation of Wesley's core mission and history is important.

We know that staffing challenges will continue. Wesley is making great strides in addressing that trend and had a record low number of open positions for the organization. Much of that could be attributed to senior staff acting on Wesley Engagement Survey (WES) results with manager training; an improved pay and benefit package; and the continued use of Inspire, Wesley's social recognition and reward program. These types of improvements help Wesley attract talented individuals.

Wesley also utilized Kevala, a tool that provided real time visibility of temporary labor usage and helped control agency rates and costs.

In 2023, Wesley Community Foundation raised over \$2.5 million for resident and staff programs and capital campaigns. Philanthropic support is a key component of Wesley's past, present and future.

The Sales and Marketing departments implemented two key programs to improve efficiency. Resident contracts are managed using the Senior Sign platform allowing for improved organization and dissemination of move in paperwork and easy electronic signatures where needed. The team evaluated several options for a new customer relationship management (CRM) system early in the year. They selected Enquire and transitioned to the new system in August. The new CRM interfaces with other Wesley systems and allows for greater marketing automation and campaign optimization.

Construction costs and interest rates were also topics of discussion at the retreat. Both continue to affect plans for Bradley Park Phase II, Wesley Spring Glen, and other future development projects.



Wesley Hospice in Pierce County

Forever connected



The Washington State Department of Health granted Wesley Health & Home Care (WH&HC) a Certificate of Need (CON) for hospice services in Pierce County. This made Wesley Hospice, a division of WH&HC, the only Washington-based, nonprofit hospice provider in the county not tied to a hospital system.

"It's been three and a half years since we first submitted our application. We are thrilled to have it accepted," said President / CEO Kevin Anderson. "It's important to offer these critical end-of-life services to Wesley Bradley Park and Wesley at Tehaleh residents and others in need in Pierce County."

"Hospice is an important service that gives medical, physical, emotional, and spiritual support to the entire family," said WH&HC Executive Director Kelly Pajinag. "A person's end-of-life journey should be a beautifully peaceful, calming, and supportive experience for them and their family."

"[Wesley] Hospice helped us change a dreadful, sad situation into a beautiful experience. What a difference that made!" R. BALLARD

Spanning South 216th Street, the Skywalk will connect both sides of Wesley Des Moines. President / CEO Kevin Anderson asked Wesley Community Foundation to raise the \$2 million required to design and build the Skywalk. These funds were not part of Wesley's construction financing package.

In response, the Foundation increased the overall capital campaign goal to \$12 million and launched the "Reach for the Sky" campaign. This allowed donors a special designation opportunity, plus special Skywalk recognition for major contributors.

Residents had expressed concerns about safety and the time it takes to cross busy 216th Street. A solution to connect the entire campus was needed.

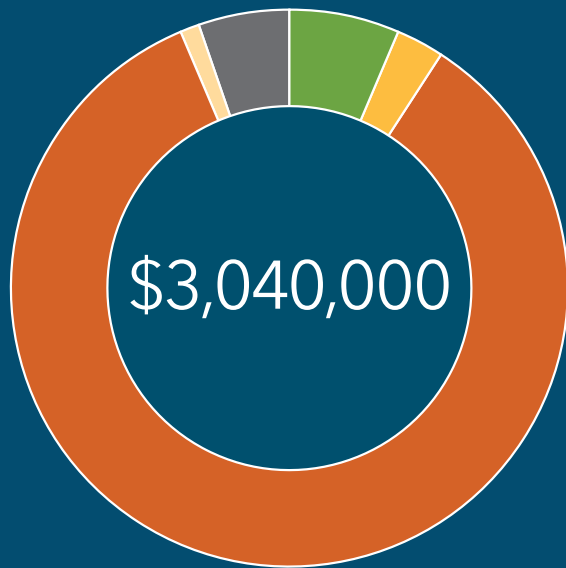
The Skywalk will bring The Gardens and The Terrace, with their different amenities and social activities, together. Residents will be able to quickly and safely see friends, be less affected by weather, and be able to enjoy the benefits of the entire community. The Skywalk will be a bridge into the future for the community!

The Foundation continued capital campaigns for Wesley Des Moines and Wesley Bradley Park. Funds were also raised for resident and staff benevolence funds and Greatest Need, supporting all Wesley communities. Your Foundation at work!

Wesley & Subsidiaries

Including Wesley Des Moines, Wesley Lea Hill, Wesley Bradley Park, Wesley at Tehaleh, Wesley Community Foundation and Wesley Health & Home Care

Funds Your Gifts Supported



■	Greatest Need	6.41%
■	Circle of Concern	2.99%
■	Capital Investment	84.24%
■	Endowment	1.14%
■	Other	5.22%



Statement of Operations

Income Statement for the year ended December 31, 2023

Unrestricted	(in thousands)
Operating Revenue	\$76,731
Operating Expenses	\$91,895
Operating Income	(\$15,164)
All Other Unrestricted Activity	\$7,452
Change in Unrestricted Net Assets	(\$7,712)
Change in Donor Restricted Net Assets	\$1,228
Change in Net Assets	(\$6,484)

Statement of Financial Position

Balance Sheet as of December 31, 2023

Assets	(in thousands)
Cash and Unrestricted Investments	\$37,844
Restricted Investments	\$51,757
Property and Equipment	\$371,290
Other Assets	\$16,081
Total Assets	\$476,972
Liabilities & Net Assets	(in thousands)
Accounts Payable and Accrued Expenses	\$19,998
Resident Entrance Fees	\$106,664
Annuities Payable	\$593
Loans and Mortgages	\$339,277
Total Liabilities	\$466,532
Net Assets	\$10,440
Total Liabilities & Net Assets	\$476,972

The portions of operating expenses spent on administrative and fundraising for Wesley Homes and its subsidiaries were 21.3% and 0.5% respectively.

Wesley Homes financial highlights are presented for convenience and information purposes. A copy of the audited financial statements will be provided upon request.

The highlights presented here include the partnership between Wesley Homes and Presbyterian Homes & Services for Wesley at Tehaleh.

Lifetime Giving Societies

The Lifetime Giving Societies recognize the cumulative contributions of donors.

Century Circle Lifetime Giving of \$100,000 and above

Absher Construction Company
Kevin and Barb Anderson
Bernard and Rita Bailie
Stephen and Jeanine Barndt
Millard and Martha Battles
Fred & Arlene Brandes
Margaret Christopher
Jan and Tom Crews
Joseph and Helen DeVaux
Jesus and Renate Enriquez
David L. Evans
Sarah Everding
Harriet J. Farman
Al and Kathy Franzen
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Corinne Garland
Theodore Gary
Mary Gruber
James and Betty Hall
Madge Hanson
Gloria Helms
Evelyn Joneson
Ray and Charlotte Kanemori
Mary Kohli
Fredrick Kulczycki
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Noriko Lao
Tillie Loucks
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Irene McCoy
Esther Miller
Carol Mohler
Julia C. Moser
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Janet Eby Norris
Judy Pigott
Charles Reagen
Karen Satterberg
Janet and Philip Schempf
Richard and Mary Schoenman
Corinne Spicer
Arville and Ardis Svenning
Lois E. Svinth
Robert Trimble
Marlys Tron
Charline Tuell
The Taxpayers of Washington State
Wesley Des Moines Resident Council

Wesley Lea Hill
Resident Council
Grace Wilson
Dr. W. Preston Woodall, Jr.
Anonymous (4)

Visionary Society Lifetime Giving of \$50,000 and above

John Aakre and Cynthia Michael
Dan and Daria Absher
Dr. Walter M. Arthur
City of Auburn
Sue and Virgil Baker
Debbie and Jim Bevier
Carrie and Lee Boulet
Larry and Pat Carney
Ronald Champoux
Will and Priscilla Clardy
Columbia Bank
Consonus Healthcare Services
Blanche Corning
Ray and Deanna Dally
LeeAnn Farrell
Sandra Fokkema
Fred and Helena Hanna
Ken Hoben
Capt. Alfred Holte
Dick and Cathy Jobst
Aimee Kanemori
Kert Kertson and Norma Lee Smith
Robert Klopfenstein
Marilyn Knutson
Walter Kuehlthau and Pat Carney
Mary and Denton Lee
Leon and Janet Leonard
The Loucks Family
Barry & Linda McDonnell
John and Patty McKenna
Verla J. Morrison
Sam and Mary Ann Nagel, Jr.
Marie Neifert
Roger and Dorothy Neill
John Nitardy
Jeanne Pearson
Jane Shafer
Josephine St. Jean
Edmund and Blythe Stanton
Robert Stevens and Phyllis Mortensen
John K. Wimpres
Jim and Lavona Wood
Annie Yoshimoto
Anonymous (3)

Pillar Society Lifetime Giving of \$25,000 and above

Brenda Balsiger Family
Barghausen Consulting
Engineers, Inc.
Richard and Ruth Barnhart
Carolyn and James Barry
Viola Bird
BPCI
Chuck and Leila Booth
Ed & Diann Bradley
Reginald and Dawn Branston
Marilyn Brown
Wilbert Cadle
Dale Chihuly and Leslie Jackson Chihuly
Molly and Donald Cone
City of Des Moines
Virginia Dymont
Lars Erickson
Melvin and Eleanor Finkbeiner
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Ruth Frederick
Fulcrum Capital, LLC
Brian and Beth Garrett
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Margot and Paul Hightower
Insite Architects, Inc.
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Grace Kanda
Nina Kinney
Esther Knell
Korum for Kids Foundation
Riley and Jean Kuehn
Janet Labes
Eloise Lauritsen
Ann Lewis
W. Walter Liang
Jeri Lindsey
Doris Linkletter
Rex and Sandra Lund
Vernon and Madelyn Mann

Shannon McCarthy and William Wiley
Susan Fritts McConnell
Wallace and Edith Meyers
Terese Grady Moon and Steven Moon
Jean Morton
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Margaret Race
Nancy and Erv Severtson
John Shaffer and Barbara Dadd Shaffer
Jean Skelly
Joyce and Bobby Stratton
JoAnne Swanson
Lois Toevs
Christine S. Tremain
Jack and Marji Tuell
Mary Frances Van Scoyoc
Betty Wahlen
Walsh Construction Co.
Janice C. Watson
Wesley Health & Home Care
Diane Whipple
Bob and Joan Whitney
Anonymous (6)

Cornerstone Society Lifetime Giving of \$10,000 and above

Heinz Abersfeller
William Andrews
Rosalie Y. Armstrong
Thomas Arthur and Sheryl Hasegawa-Arthur
Rosemary Austin
Carl Ball
Eugene and Janice Barker
Jane and Paul Bentley
Caryl Bloom
Ellen and Timothy Boyer
Suzanne Burke
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Alex Candalla
Dennis and Lois Carlton
Liz Carter

William and Colleen Castner
Lee-Lee Castor
Mei Castor
Jim and Ginny Christensen
Diane Collier
Sten and Maryann Crissey
Patricia Cox
Arline Dahl
Mike and Patty Deal
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Sylvia DeVaux
Tom and Bonnie Doan
Zelma Doig
Freida Drake
Johann H. Duenhoelter
Lena Dumesic
Priscilla Duncan
David Dunn
Marie Durlinger, DDS
David Durham
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Leroy Eckardt
Dr. J. Michael Egglin
Dennis and Cathleen Eibe
Karen and Jim Erickson
Dona J. Eskelin
Roberta Fallis
Eugene Fordham
Freed Family Foundation
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Richard Garrity
Earl Gish
Nancy L. Hadley
Sally and Richard Hanna
William and Beverly Hanna
Harold Hansen
Kathrine Hansen
Bill and Sara Haskins
Virginia Hendricks
Joan Henzi
Thomas and Christine Hickey
Walter and Dorothy Higgins
Thomas and Beatrice Hikida
Dale Hollister
John and Arlista Holman
Scott and Kathryn Hulet
Mary Hulse
Barbara J. Jacobs
James Jennings
Alice and Ken Jensen
Ellen R. Johanson
Helmut and Dolores Kellermann
Karleen Kennedy

Theodore and Penelope Lawrence
Norman and Lola Lawson
Frank and Ann Lindeke
Mike and Willa Link
Howell Lowe
Lawrence and Carol Malcom
Paul and Joanne Marr
Shirley M. Martinsen
John H. McGilliard
Wilda McOmber
Nora McPherson
Lynn and Carla Michaelis
Ann and Marlen Miller
Margaret Miller
William Morgan
Ryan Niemi
Richard and Marylyn Nolting
Marjorie Nothdurft
Helen Oak
Elouise Oderman
Cora Oleson
Cory and Diane Olson
Marv and Marilyn Onstott
George and Diane Pearson
Lillian Perks
Enola Peters
Earl Peterson
Alice Pohl and Richard Baker
Gerald and Janice Post
Aaron Powers
Dorothy Prybylski and Ron Gocken
Sidney Raines
Everett Rightmire
Nancy Robertson
Richard and LeRita Rodbury
Edward and Debra Rogel
M. June Ross
Rotary Club of Auburn
James and Carol Russell
Daniel Satterberg and Linda Norman
Wendy Scholl
Angela Schultz
Anne Shannon
Terry and Judy Shimono
Arlene Simpson
Susan and Lee Singer
George and Lila Sjodin
Rick and Judy Slater
Brent and Mona Smith
Denman and Janet Smith

Continued on page 8

The Lifetime Giving Societies: Cornerstone Society, continued

Doris Smith	John and Elaine Stamm	Carole and Joseph Tingstad	Margaret Wainscott	Wesley Needle Crafters	Kenneth Worthington
Paul and Kim Smith	Aija Stapars	Edwin and Marian Towle	Barbara Walker	Charles White	Jim Yamamoto
J. David Snow and Barbara McLain	Edgar Starr	Marilynn J. Van Hise	Alfred Waln	Kenneth and Rosemary Willman	Linda and Phil Yates
Soroptomist International of Auburn	Foster Stockwell	Cyril and Nixie Van Selus	Washington Federal Foundation	Robert Witman	Joan and Martin Zatloukal
Betty Sperline	Harold and Peg Sutlief	Anna Vander Pol	Don and Mary Jane Wasson	Colleen Wojciechowski	Gregory Zimmer
	Maurine Taylor	Louise Wadsworth	WCP Solutions	Murden Woods	Anonymous (5)
	Everett Tigard		Wesley Gardens Flea Market		

Stanley Logan Club

The Stanley Logan Club recognizes the annual contributions of donors totaling \$1,000 or more in a calendar year. These gifts support initiatives, such as resident and staff programs, resident and staff assistance, capital campaigns and greatest needs.

Kevin and Barb Anderson	Jan and Tom Crews	Madge Hanson	Deanne Lawrence	Richard and Katherine Paul	Bob and Joyce Stratton
Anonymous (6)	Carol Davis	Louella and Paul Hanson	Leon and Janet Leonard	Glenda Peacock	Reuben and Judy Stueckle
Rosemary Austin	Eldon Davis	Betsy Hasegawa	Ann Lewis	Bob and Kathy Piggott	Theresa Sullivan
Bernard and Rita Bailie	Patricia and Russell deCastongrene	Ellen Hasegawa	Mike and Willa Link	James and Linda Plett	Carolyn Sundvall
Carl Ball	Ross and Lue Ann Deckman	Bruning	Suzanne L. Mager	Jill Poleskie	Lois E. Svinth
David Balsiger	Tom and Anne Derbyshire	Thomas Arthur and Sheryl Hasegawa-Arthur	Carol and Lawrence Malcom	Naniofa Poulivaati	JoAnne Swanson
Mark and Melissa Balsiger	Willard and Jonnee Dormier	Elaine and Gene Haugen	Neal Martino	John Purvis and Nancy Wright	Roger and Mardel Tanquist
Steve and Maria Balsiger	Jennifer Dumo	Marianne Hayes	Joni Mauritz	Rachel Richardson	Carole and Joseph Tingstad
Richard and Ruth Barnhart	David Durham	Joan Henzi	Shannon McCarthy and William Wiley	Nancy Robertson	Homer Todd
Jean Barton	Jesus and Renate Enriquez	Kenneth and Diane Hooge	Terry McCarthy	Richard and LeRita Rodbury	Kim Tran
Millard and Martha Battles	David L. Evans and P. Leilani Schuh	Sharon and Morris Howland	Karen McClure	Edward and Debra Rogel	Christine S. Tremain
Jane Bentley	Sarah Everding	Les and Martha Hubbard	Susan Fritts McConnell	Victorine and Melvin Rudin	Marlys Tron
Jim and Debbie Bevier	Kay Feldman	Elizabeth Ingalsbe	Barry and Linda McDonnell	James and Carol Russell	Umpqua Bank
Laurie Bialik	Ronald and Felicitas Fickes	James Jennings	John H. McGilliard	Janet and Philip Schempf	Jude and Maria Verzosa
Leila Booth	Marilyn Fischer	Dick Jobst	Lynn and Carla Michaelis	Wendy Scholl	WCP Solutions
Carrie and Lee Boulet	Brian and Gretchen Frederick	Ellen Johanson	Carol Mohler	Angela Schultz	Wesley Des Moines Resident Council
Diann and Ed Bradley	Dr. William A. Freitag	Jan Kane	James and Janet Montgerie	Barbara Dadd Shaffer and John Shaffer	Lucille A. Wheeler
Barbara Brassfield	Fulcrum Capital, LLC	Aimee Kanemori	William Morgan	Roupen Shakarian	Jim Wigfall
Lora Lee Brown	Brian and Beth Garrett	Ray Kanemori	Verla J. Morrison	Arlene Simpson	Kenneth and Rosemary Willman
Donald and Patricia Bucy	Dr. William Gillanders and Dr. Eregina Bradford	Karleen Kennedy	Geertrude and Johan Mouljin	George and Lila Sjodin	John K. Wimpress
Suzanne Burke	Arthur and Claudia Graham	Nina Kinney	Barbara Murzin	Paul and Kim Smith	Monte and Diane Windsor
Peggy J. Campbell	Rita Gyswyt	Marilyn R. Knutson	Douglas and Suzy Myers	J. David Snow	Erica and Iain Wingard
Liz Carter	Nancy L. Hadley	Mary Kohli	Roger and Dorothy Neill	Corinne Spicer	Colleen Wojciechowski
Ralph and Barbara Centioli	Betty Hall	Katherine KuldaneK	Cory and Diane Olson	Patricia and Allan Spitzer	Jim Yamamoto
City of Des Moines	Helena Hanna	Janet Labes	Marilyn Osgood	John and Elaine Stamm	Joan and Martin Zatloukal
Diane Collier	Mark Hansen	Jean Lahmann	Lisa Osterloh and Brett Larsen	Edmund and Blythe Stanton	
Molly J. Cone		Joseph and Sonya Landholm	Eva and Dennis Parks		
Chris Connacher		Kevin Lang			
Diane Cornforth					
Annalee Crain					

Legacy Society

Legacy Society members have made a deferred gift commitment to support Wesley's communities or programs.

Kevin and Barb Anderson	Stephen and Jeanine Barndt	Reginald and Dawn Branston	Ralph and Barbara Centioli	Molly and Donald Cone	Janet Eby Norris
Anne Avery and James Elliott	Millard and Martha Battles	Peggy J. Campbell	Jim and Ginny Christensen	Jan and Tom Crews	Harriet J. Farman
Bernard and Rita Bailie	Ralph and Louise Black	Pat Carney	Will and Priscilla Clardy	Joseph and Helen DeVaux	Dr. William A. Freitag
		Lee-Lee Castor			Billy Fugate
					Brian and Beth Garrett

Continued on page 9

The Legacy Society, continued

Will and Betty Gering	Ruth M. Kenyon	Carol Mohler	James and Carol	Janet L. Smith	Joan and Martin
Mary Gruber	Marilyn Knutson	Sam and Mary Ann	Russell	J. David Snow and	Zatloukal
Betty Hall	Mary Kohli	Nagel, Jr.	Janet and Philip	Barbara McLain	Anonymous (3)
William and Beverly	Eloise Lauritsen	Cory and Diane Olson	Schempf	Corinne Spicer	
Hanna	W. Walter Liang	Jeanne Pearson	Paul and Onalee	Edmund and Blythe	
Madge Hanson	Frank and Ann	Dan and Jane E. Pryor	Schneider	Stanton	
Anna S. Hasegawa	Lindeke	John Purvis and	Thomas and Barbara	Harold and Peg Sutlief	
Ken Hoben	Michael and Willa Link	Nancy Wright	Skoda	Marlys Tron	
Jeffrey L. Jacobs	Suzanne L. Mager	Margaret Race	Paul and Kim Smith	Diane Whipple	
Dick and Cathy Jobst	Pamela McCarthy	Richard and LeRita	Mildred Smith	John K. Wimpres	
Ray Kanemori	Susan Fritts McConnell	Rodbury	Barry Smith	Margaret Wynstra	

Estate Gifts

We gratefully recognize these estate gifts of \$10,000 and above.

Blanche Corning	Irene McCoy	Robert Trimble
Zelma M. Doig	Marylyn E. Nolting	Merna B. Trowbridge
Virginia Dymont	Marie Pankey	Mary Frances Van
Dr. J. Michael Egglin	Iris Pournarus	Scoyoc
June Harris	Aaron Powers	Virginia Vaupel
Gloria Helms	Helen A. Ranstrom	Florence Waggoner
Alice Jensen	Roberta Sachs	Barbara Walker
M. Mae Jung	J'Anna Sharrard	Grace Wilson
Noriko Lao	Janette M. Simms	Ingrid A. Wolf
Agnes Lee	Frances B. Smith	Benjamin Wolfgram
Mary and Denton Lee	Kathryn Ann Smith	Kenneth T.
Levi T. Lovelace	Josephine St. Jean	Worthington
Lowe Family	Lois E. Svinth	
Resi MacDonald	Newton Temple	

Corporate Matching Gifts

The Boeing Company Gift Matching Program
Microsoft Matching Gift Program
Russell Investments
Thrivent

All gifts are greatly appreciated, and every effort has been made to ensure the accuracy of this listing. We apologize for any errors and ask that you report omissions or corrections to the Foundation office at (206) 870-1334.

Employee Stakeholders

Wesley employees who gave to our Culture of Philanthropy in 2023.

Jamie M. Akers	Jorge Covarrubias	Jennifer Hanson	Suzanne L. Mager	Sazeth M. Pagba	Evalisi Taufatoutai
Maria Alagos	Susan A. Dale	Frank W. Harding	Parmjeet Malhi	Kelly Pajinag	Mae Loraine
Colleen Aliment	Anne N. Day	Christine Harper	Jessica M. Martinez	Stella Pasion	Timbreza
Lisbeth Alvarez	Elda Y. De Dios	Alyssa L. Harvey	Neal Martino	Claire B. Pedro	Christine S. Tremain
Kevin A. Anderson	Santana	Theresa R. Hile	Joni B. Mauritz	Anne Polhamus	Sara Turek
Anonymous (9)	Lucille D. de Mattos	Jill M. Hillman	Susan McConnell	Naniofa Poulivaati	Madeline Tyack
Anita P. Arroyo	Eric J. Denman	Marysusan C. lotte	Marni K. McDuff	Syed Rashid	Gerri M. Tyson
Karen Atienzo	Alison Dismore	Lisa Ivie	James McGuire	Brent Rawls	Kounthea P. Van-Sy
Gena M. Bacani	Jennifer L. Dumo	Kekette Jean-Baptiste	Lubinda Mejia	Sergio L. Rodriguez	Breanna M.
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Darryl Bickle	Guadalupe Garcia	Kevin L. Lang	Fatima Novelo	Robin L. Smith	Erica A. Wingard
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Mireya Braboy	Barbara J. Gleim	Louisina Lauture	Maksida Okanovic	Diane Spencer	Wojciechowski
Mercedes Brant	Patricia Gonzalez	Mary Juvy C. Leak	Halid Okanovic	Susan R. Steiner	Jim H. Yamamoto
Kathleen A. Burrows	Emily A. Greenwood	Jeannine L. Lee	Jean Olson	Kristine E. Stidham	
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Marion D. Castaneda	Mark A. Hansen	Maria E. Lishey	Marilyn Osgood	Maureen E. Sullivan-	
Karen M. Cleven	Mistie M. Hansen	Dana Lopez	Lisa K. Osterloh	Larson	



2023 LIVING THE MISSION REPORT



Being a community resource

Wesley is truly blessed to have so many residents and staff that give back to the communities in which they live. As an organization, Wesley is proud to join them by Living the Mission.

Wesley campuses continue to provide meeting space to several of our long-time friends and fellow nonprofit organizations. We also supported many other nonprofits.

The Lea Hill Quilters once again were diligent in their support of foster children at Wishing Well. They created 80 quilts and pillowcases per quarter so these youngsters could have something made with love to call their own.

Both Delta Kappa Gamma and P.E.O., organizations that promote personal growth and education for women, met frequently at Lea Hill. Other organizations that chose to meet at a Wesley community include the League of Women Voters, Highline School District Alumnae & Teachers, Gideons International, and the Des Moines Legacy Foundation.

For the first time, College Unbound met at Wesley Des Moines. This organization provides online, accredited classes in Washington State to underserved people seeking bachelor degrees.

Wesley Des Moines residents volunteered at Bezos Academy preschool, and 20 residents developed a pen pal program with 20 children at Des Moines Elementary. These intergenerational programs were important points of connection and learning for all.

Wesley communities sponsored events for the Auburn Food Bank, Auburn Symphony and Bayside Ball in Des Moines.

Residents and staff chose to raise over \$1,500 for the Alzheimer's Walk, collect 65 bags of clothing and food for the Union Gospel Mission, and collect 892 pounds of food for the Auburn Food Bank.

The Wesley Hospice volunteer program resumed in April. These folks contributed a total of 188 volunteer hours to the comfort of people receiving hospice services.



Wesley's helping hands

By providing residences, nutritious meals and community, Wesley compassionately affected the health and welfare of older adults. The efforts of the Living the Mission team and residents continued to positively impact the greater community on and off Wesley's campuses.

For 19 residents at Wesley Des Moines, the income-based Bishop McConnell Scholarship Program provided \$236,714 in subsidies, allowing these residents to live at Wesley and receive support and care.

Wesley Community Foundation raised funds for the Des Moines, Lea Hill, Tehaleh, and Bradley Park Circle of Concern Endowments that helped support qualifying residents who exhausted their financial resources through no fault of their own. The Circle of Concern fund provided \$393,343 in subsidies to 13 qualifying Wesley residents.

Eleven emergency grants were conferred to staff during their time of need.

When Medicaid reimbursements fell short for long-term care residents of Wesley Des Moines Health Center, Wesley Lea Hill Rehabilitation & Care Center and Wesley Health & Home Care, Wesley absorbed this shortfall of \$373,398.

Value of Community Benefit and Subsidies

Community Involvement	\$69,785
Meeting Space	\$23,278
Education	\$31,770
Community Benefits (subtotal)	\$124,833
Reduced Rent, Subsidized Care and Assistance	\$764,908
Medicaid shortfall	\$373,398
Total	\$1,263,139



Working smarter

Staff continued creating Lean projects for better efficiencies throughout the organization.

Information Technology (IT) added a new firewall to better filter Internet traffic; a more stable, faster, and easier VPN for better productivity for remote users; and a universal Wi-Fi network so there was only one network for all Wesley locations.

Lean projects at Des Moines reduced nurse agency use by 50%, saving Wesley at least \$844,302 over 2022's expense. Less staff time was used auditing and correcting agency errors, resulting in even more savings. The health center's central and maintenance supply projects realized a savings of \$21,000.

Other Lean projects included implementing a cloud-based software platform for relationship management for the Foundation; Brand & Social Media Workshops for staff; a unified census

reporting between Wesley Hospice and Wesley Home Health; a streamlined move-in process for independent living; and a digital process for time off requests.



2023 Wesley Executive Leadership

Kevin Anderson
President / CEO

Mark Hanson
Executive Director, Lea Hill

Kevin Lang
VP Information Technology

Jennifer Dumo
Campus Administrator, Tehaleh

Neal Martino
VP Human Resources

Ken Klotz
Executive Director, Des Moines

Susan McConnell
Executive Director, Community Foundation

Kelly Pajinag
Executive Director, Health & Home Care

Christine Tremain
VP Marketing & Development

AeJeanna VanSapp-Rodriguez
Director, Lean Systems

Karen Williams
Campus Administrator, Bradley Park

Jim Yamamoto
VP Finance

WesleyChoice.org



WESLEY

Community · Choice · Continuing Care

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Wesley is a faith-based, nonprofit organization offering a full spectrum of lifestyle options for aging well, including residential communities and in-home health services in King and Pierce counties.



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